

Commitment to Service

GREGORY J. SMITH

The Assessor/Recorder/County Clerk
is committed to the principle that
each and every citizen is always:

- ✦ To be treated with courtesy and respect.
- ✦ To be treated fairly and equitably.
- ✦ To be provided prompt services and information.
- ✦ To be given personal and professional attention.
- ✦ To be provided an opportunity to have your suggestions and opinions heard and acted upon.
- ✦ To be fully and factually informed.
- ✦ To be referred to the appropriate department or individual in a friendly and courteous manner.
- ✦ To be informed as to how their property is being assessed and how to appeal their value.
- ✦ To expect to leave the Assessor/Recorder/County Clerk's Office feeling as though you were served in a competent and professional manner.